

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Confirmation No. 8619
InventorshipHua-Jun Zeng
Applicant..... Microsoft Corporation
Group Art Unit 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MSI-1892US
Title: Mining Service Requests for Product Support

To: Commissioner for Patents
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Fees will be paid by credit card through the EFS Web; however the
Commissioner is hereby authorized to charge any deficiency of fees and credit any
overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: April 2, 2007

By: /Brian G. Hart Reg. 44421/
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